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Secretary's Desk

Social work is a complete process that leads to the attainment of full potential of the peoples. Our endeavor is to equip our beneficiaries with life skill to face the real world in our proposed projects areas. Our Society with it huge social problems still faces challenges of decent life, health, education and sanitation. The many flagship projects launched and executed by our IWDI during the previous years. However, the relationship between IWDI and our stakeholders are being redefined. During the last year our IWDI undertook many initiatives to address the various social initiatives and issues.

We conducted research based counseling and advocacy and suggestions to the economically weaker sections of the peoples. IWDI has also been organized many face to face events wherein intensive support was provided to various types of disabled and homeless peoples too. The activities executed by IWDI are appreciated by partners at local, national and global level. Today, IWDI has emerged as the predominant organisation at national and global level.

I am thankful to the members of IWDI who not only participated in its various initiatives but also contributed immensely in making what we are today. The vibrant and experienced Governing Board has been a source of intensive input in programmes and systematizing governance of IWDI. On behalf of members, Board of IWDI, I am thankful to our donors and supporters for their faith and consistency. It gives us much energy and flexibility to operate in fast changing times. I am also thankful to our team of all staff members contributing towards to achieve the vision and mission of our organisation what they can from their end and realizing the dream of effective and sustainable development of programmes.

I am very grateful to present this Annual Report of IWDI which covers our activities from the period April 2018 – March 2019. We welcome valuable comments and suggestions of our readers for strengthening IWDI and providing future direction.

Celinal Paul Daniel

**Mrs.Celinal Paul Daniel
Secretary, IWDI**

Vision

An equitable and just society, free of the imbalances of haves and have-nots that live in peace and harmony.

Mission

Sustainable development of the communities to achieve all the capitals of social, human, physical, natural and financial for sustainable livelihood by a self help and self development process.

The Following Projects were carried out during the Financial Year 2018 -19

❖ **Women Empowerment**

❖ **Credit support for Women through NABFINS**

❖ **Youth Empowerment through ICDS**

❖ **SMILE Foundation.**

❖ **Community Based Rehabilitation (CBR)**

❖ **Shelter for Urban Homeless (SUH)**

❖ **Family Counseling Center (FCC)**

❖ **Skill Training for Women on Terracotta / Clay Toys and Zari Embroidery**

“Committed to work tirelessly for the progress of the society and to take the fruits of development to the last person”

Introduction

It is clear that there is deep inconsistency in the crucial role that the IWDI have been playing over the years towards social and economic developments in reaching out to the farthest, the remotest, the neediest and the most marginalized sections of the society. IWDI focus on transparency and accountability in the organization's functioning and insist that all information which brought to the public domain.

Women Empowerment

Women Empowerment refers to the ability for women to enjoy their right to control and benefit from the resources, asserts and the income as well as the ability to manage risk and improve the economic status and well being. As for as concern of IWDI which took serious effort towards SHG approach and bringing about substantial social change among women particularly widows, destitute and marginalized were included in SHG in the both urban and rural areas over the years.

Newly Formed SHGs during this Financial Year 2018-19.

S.No	Name of Areas	No.of SHGs
1	Kolathur	3
2	Villivakkam	4
3	Aynavaram	3
4	Kilpauk	2
5	Anna Nagar	4
6	Nammalvarpet	1
7	GKM Colony	1
8	Thirumangalam	2
	Total	20



There are 1,635 SHGs in Chennai which covering Villivakkam, Ayanavaram, Kolathur and Anna Nagar etc. There are 24,525 women benefiting from SHGs. Most of them are daily wage earners, domestic laborers, artisans, Mill workers, Brick makers, shepherds and farmers. Under the guidance and support of the Tamilnadu Corporation for Development of Women (TNCDW), Chennai. IWDI also formed and strengthened SHG groups in Gummidipoondi, Tiruvallur District. TNWDP offering its technical and financial support for mobilize and form SHGs. Therefore we formed 1,135 SHGs with women population of 17,025

women in Gummidipoondi Black, Tiruvallur District.

Capacity Building

All the SHG members and the Animators and Representatives are imparted training. The primary objective of this training is to orient all members to the SHG concept and bring out the hidden talents and capacity of all the members and the SHG members who are interested in starting economic activities.



Credit Support through NABFINS

Integrated Women Development Institute (IWDI) has been associated with the NABFINS Financial Services, Bangalore for making its credits to the areas both in Chennai slums and Gummidipoondi. IWDI has arranged Loan Rs. 9, 85, 58,000 to benefit 2,625 beneficiaries from 169 SHGs during the year 2018 - 19 inclusive of Chennai and Gummidipoondi of Tiruvallur District. ORTT is very high and PAR is very low (below 1%). The funds would be utilized for their domestic purpose, family function especially marriages, celebrating festivals, medical, purchasing jewel items, constructing houses, toilets and their children's education purposes etc.

Economic Activities of SHG Members

The SHGs run on the collective funds. This fund is accumulated from the fixed monthly savings of each member of the group. The group fund is then utilized for internal lending with an interest, much less than that charged by private moneylenders. Following a stabilization period of six months, the smoothly functioning groups become eligible to avail government schemes and can later even access credit from the banks and other private micro-credit institutions.



Access to credit allows well managed, enterprising groups to take up income generation activities on individual or collective basis” Apart from this external support, mutual trust and unity among the group members generate required strength as well as solutions in dealing with problems. For instance, the SHG from Gummidipoondi was all equipped and qualified to access credit under the NABFINS scheme

from a year of its formation. However, the bank dismissed their proposal on the grounds that two of the group members belonged to a family of loan defaulters. This made the entire group unqualified to apply for loan. The group however did not give up and decided to repay the loan amount from the group savings.

Once the women crossed this hurdle they were entitled to an initial revolving fund of Rs.25, 000/-, with a subsidy of Rs.10, 000/-. They used part of this money to buy goats and utilized remaining amount as individual loans. As they repaid this initial fund within six months, the group became eligible for a fresh loan of Rs.150, 000 at 18 per cent interest. In consultation with IWDI, members of the SHG decided to do an income generating activity.



Working towards a quick loan repayment that will make them eligible for a subsidy of Rs. 100,000, a major share of the profit is utilized for this purpose. Inspired by the social and economic empowerment that is an outcome of the SHG process, not surprisingly, men too in Gummidipoondi and in

several other villages have come together to form their own SHGs.

Computer Training for Adolescent Girls group

Both unemployment and underemployment are the major problems in the metropolitan city. Chennai faces a vast migration, expansion of geographical areas of the city increasing population in the existing slums. We have a Computer Training Centre at Villivakkam with ten Desktop Computers. The Computer Centre is made use by Adolescent girls. A one month Course on basic computer has been conducted based on the funds provided by the Integrated Child Development Scheme (ICDS), Department, and Government of Tamilnadu.



The Computer Training Classes continues to be popular with the Youth. So far 6 Batches of Training have been completed. The current one (Seventh batch) has been completed from 25.07.2018 to 25.08.2018 and totally 30 adolescents girls from in around Chennai slums were participated and benefited. The adolescents girls group were undergone the training for 1 month on basic and MS Applications. At the end of the Course, examination is conducted and the successful candidates are issued Certificates by ICDS and IWDI together on 25.08.2018.

Empowering Youth in Urban Slums:

Both unemployment and under employment are the major problems in the Metropolitan City. The Chennai faces a vast migration, expansion of geographical areas of the city which increasing population in the existing slums.



The main reason for both unemployment and underemployment are due to the fact that they were not well equipped with the knowledge and skills needed in get into the jobs. They are less fortunate in getting access to learning about technical advancement and communication skills. To help them to get rid of such barriers, IWDI has associated with SMILE Foundation New Delhi, which extended their reaching hand. The training center arranged all the necessary things for the youngsters from 18 – 28

years in age to learn Computer, develop their personality and keep a breast with knowledge Retail Management and training on Spoken English as well as Financial Literacy too. The IWDI takes the pride of empowering youth hailing from Slums.

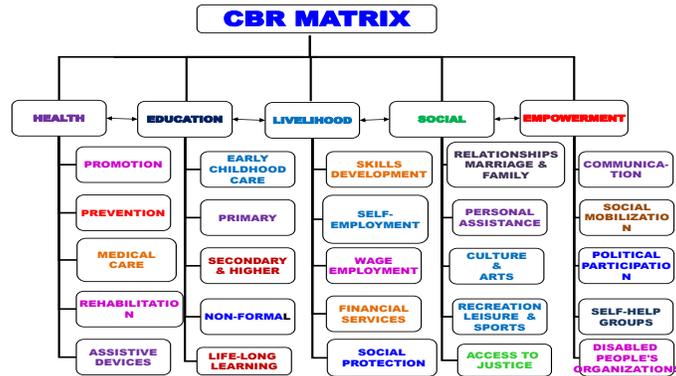
Smile Twin E- learning Programme (STeP) is such an initiative of IWDI that aims at creating a pool of young and independent people, from a section of underprivileged youth, through skill enhancement in tandem with market requirements. It is an effort towards bridging the gap between demand and supply of skilled manpower in the fast emerging services and retail sectors of modern India



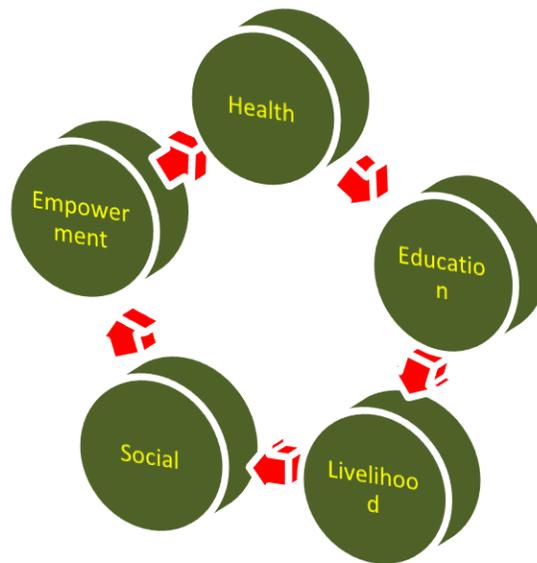
This programme trains the urban underprivileged youth in English Proficiency, Basic Computer Education and Soft Skills for enhancing their prospects of employment in the fast expanding retail, hospitality and BPO sectors.

So far, 44 youth have been trained in this financial Year 18-19 and 32 have been placed in various sectors across Chennai.

Community Based Rehabilitation (CBR)



Areas of Interventions:



- ☛ (7/7) the regular meetings have been conducted with all CBR Staff members for planning and reviewing of project results.
- ☛ (5/5) Staff updated reports and records are in place
- ☛ (2/2) Director & Coordinator have updated knowledge and skills on disability
- ☛ (06/06) staff gained knowledge on mental health.
- ☛ (02/02) gained knowledge to plan for sustainability and exit of CBR



I. Health

- ☛ 26 Cwds/PwDs were availed Disability Certificates from District Welfare Rehabilitation Office, Tiruvallur.

- ☛ (99 /128) Cwds/PwDs were availed Mobility Aids & Appliances from Freedom Trust.
- ☛ (35/35) care givers were updated ADLS knowledge and skills to manage their Disabled Children & Adults.
- ☛ (4 /47) Persons with Epilepsy were accessed by treatment and medicine to improve their health Status.
- ☛ (42/48) PwMI were accessed by psychiatric treatment and medicine and 18 PWMI were improved their behavioural changes.
- ☛ (4/4) Supportive Groups were provided helping hand to parents of Cwds.
- ☛ (6/12) Cwds were received physiotherapy support.



II. Education

4) no of Cwds/adult PwDs were accessed Educational services in
 (1/14) no. of Cwds in Anganwadi Centre.
 (4/100) no. of Cwds schools (1-12 STD)
 (0/0) no. of Cwds in colleges and
 (0/0) no. of Cwds in Higher Studies

- ☛ (5/19) Cwds were received home based education support & special needs.
- ☛ (3 / 8) No. of children clubs that were demonstrated.
- ☛ (100/102) Cwds were included in sports and games in the schools.
- ☛ (1 /42) Cwds were received scholarship, escort and travel allowance.
- ☛ (35/40) of teachers were acquired skills and knowledge.

III.livelihood

- ☛ (48/520) PwDs were gained information on potential livelihood opportunities.
- ☛ (25/130) No. of govt. schemes/ entitlements obtained the PwDs e.g.
 - 1. No. of Pension
 - 2. No. of (Indira Awas Yojana)
 - 3. Benefits fewer than 3% reservations.
- ☛ (7/20) PwDs were involved in viable livelihood activities, including self-employment.
- ☛ (4 /8) DPOs/PwDs were received financial support from the CBR project.
- ☛ (4/10) PwDs were initiated self-employment and earn for their livelihood.
- ☛ (15/37) PwDs were availed Job cards.
 (15/37) PwDs were got work under NREGS and earned income for their livelihood.



by

IV. Social

- ☛ (77/500) PwDs were made meaningful relationship and social life (family, neighbors
- ☛ (3/43) PwDs were got married and have family.



etc.,)



V. Empowerment & Advocacy

- ☛ (49/60) of VDPOs were at grass root level in place (6/205) new PwDs were joined in VDPOs.
- ☛ (42/49) VDPOs were acquired skills, Knowledge and strategies to resolve problems.
- (32/49) VDPOs were linked with DPOs at various levels especially VDPOs/CBOs.
- (30/49) VDPOs were Collaborated with local government and block level authorities

☛ (22 /49) DPOs/PwDs were participated in Panchayat meetings and raised their concerns and issues.

☛ (24 /49) VDPOs were played pro-active role to support Cwds/ PwDs/ PWMI/ WwDs during difficult situations.

☛ (40/42) BDPO leaders were empowered to function effectively.

☛ (5/5) PwDs in BDPO have Legal Capacity to resolved issues of persons with disabilities.

☛ 4/10 BDPOs were linked at various levels with likeminded DPOs/CBOs/ NGOs/ Networks /Govt.Departments etc.

☛ (30/49) BDPO leaders were clarity on Govt. schemes, how to accessed them and resolve their issues related to their rights.

☛ (3/3) Core committees (3 members) were constituted by BDPO raised disability issues with the concerned offices/authorities at Block & District level.

☛ (35/49) of VDPOs were conducted regular meetings.

Shelter for Urban Homeless (SUH)

Persons who do not have a house, either self- owned or rented, but instead lives and sleep on pavements, at parks, railway stations, bus stations and places of worship, outside shops and factories, at construction sites, under bridges, in home pipes and other places under the open sky or places unfit for human habitation. This also includes people who live in temporary structures without walls, under plastic sheets or thatched roofs on pavements, parks or other common spaces.

The Greater Chennai Corporation has extended its financial and other supports to run the centers. The qualified Social Workers directly manage the running of the Shelters as Counselor cum Coordinator to offer comfortable stay for the homeless, supporting staff such as caretaker cum cook and security personnel has been employed in the Shelter. Our team staff is able to effectively manage in running the Shelter Homes. Therefore, we identified 627 homeless peoples in both shelters areas. Out of which 154 have been admitted in the homes and the remaining have been rehabilitated and reintegrated with their family members, they have been put under medical check-up, regular counseling on savings and implemented various Social amenities.

Shelter's Activities during the Year 2018 - 19.

S.No	Name of the Activities	Valasaravakkam (Women)	Ambathur (Men)
1	No. of Residents since inception	335	292
2	No. of residents admitted during the year	85	69
3	No. of Residents present	40	38
4	Counseling Seccession provided	170	152
5	Job assistance	14	25
6	Medical Camps	12	12
7	Special Home referral	4	0
8	Social Entitlements - Aadhaar Cards, Voter IDs	4	5
9	Rehabilitation	42	14
10	Reintegration	11	3
11	No. of Night visits	39	35

Valasaravakkam Shelter

This shelter is located at No 81 Anbunagar 7th Street Valasaravakkam, Chennai which is accessible round the clock time by the homeless peoples and the shelter operates for 24 hours. This shelter building is a rental building the Greater Chennai Corporation paying the rent. A long hall and 3 rooms 1 kitchen and also shelter has 3 toilets and 3 bathing room for benefit of the homeless peoples.

Counseling Support



Ms.M.Nathiya MSW, working as Counselor cum Coordinator in our Valasaravakkam Shelter. She is working directly and empathetically with homeless peoples to empower them and encourage for their growth. She is a good social worker in both consecutive and concurrent positions with us. She is a confident and capable communicator, with a grasp of local languages with interpersonal skills with computer soft skill that could prove very useful as a counselor. She is enabling to acquire expert knowledge in social service programs for down trodden women and children's livelihood and funds management running organisation and soft skill in order to ensure people's stability, safety, and wellbeing.

Skill Building for Homeless People

We have given the phenyl making skill training to the homeless women in our Valasaravakkam shelter. The homeless women interestingly joint together to learnt the training and assure to become a good entrepreneurs. We support to marketing their products especially making stalls in Rippon Building, the Greater Chennai Corporation.



Shelter Monitoring Committee Meeting (SMC)



The Periodical Monitoring and evaluation have been ensuring on the basis of the Executive Committee under the chairmanship of Municipal Commissioner for review and supervision of the working of the shelter. The executing agencies shall report quarterly progress of the respective projects in prescribed form, indicating the cumulative achievement up to the end of the quarter under report and key issues in implementation. During the meeting the Health Camp has also been conducts for all residents.

Rehabilitation / Reintegration Process



The Majority of the Homeless are having the problems with their home , may be unemployment or Disputes with the Spouse, Children and even community Our Counselors will give the counseling support ,a Continued process of making the affected victims to integrated with the family members. Apart from that providing skill upgraded training to rehabilitation.



Night Visit

❖ The Shelter Coordinator have been engaging in the Night Visits once in every week to rescue the homeless persons and taken back to the shelter.

❖ The shelter coordinator informing to local police station about the rescue process and to trace the family/relatives of the homeless. Memo has been availed from the local police station and documented along with the admission form.

Ambathur Shelter

Counseling Support



Mr.Pradeep MSW, working as Counselor cum Coordinator in our Ambathur Shelter. He is working directly and empathetically with homeless peoples to empower them and encourage for their growth. He is a good social worker in both consecutive and concurrent positions with us. He is a confident and capable communicator, with a grasp of local languages with interpersonal skills with computer soft skill that could prove very useful as a counselor. He is enabling to acquire expert knowledge in social service programs for down trodden women and children's

livelihood and funds management running organisation and soft skill in order to ensure people's stability, safety, and wellbeing.

Shelter for homeless for men situated at Zone VII, Ambathur, and Division - 86, No: 33/45 Agasthiyar Street, Opposite Bethlehem Luththaran Church, Ramapuram, Ambathur, Chennai-53 and started from August 2013, so far mobilized 292 members as the beneficiaries, and rehabilitated 14 beneficiaries, reintegrated with their families 3 beneficiaries, 25 beneficiaries were provided with jobs and feel the securities towards their life circumstances and this center caters the needs of Homeless population in zone VII during this period 2018 - 19.



Family Counseling Centre (FCC)

The counseling would definitely empower the general public in society and it is one of the opportunities to equip them in their family to ensure their better survival. This Family Counseling Programme has also been one of the sustainable programmes to the both men and women in distress.

Protection of women from Domestic violence



There is an Act which simply called Domestic Violence Act for Protection of Women. This Act ensures a woman's right to reside in her matrimonial home. This Act has a special feature with specific provisions under law which provides protection to a woman to "live in violence free home". Though this Act has civil and criminal provisions, a woman victim can get immediate civil remedies within 60 days. Aggrieved women can file cases under this Act against any male adult perpetrator who is in domestic relationship with her. They can also include other relatives of the husband and male partner as respondents to seek remedies in their case. The Service Providers help the aggrieved women in filing the Domestic incident report and provide counseling them and help the aggrieved to get relief from distress.

Tamil Nadu State Social Welfare Board (TSWB) renders technical support to the Center. It also deals with People who approach with a wide range of conflicts related to community. The Family Counseling Center is administered by a Social Worker and a Counselor. They do counsel women who approach the Center with innumerable conflicts both small and great.

Cases are being identified by Counselors during field visits. Staff referral, Police and legal Council referral also help to find Individual cases. The Center extends technical support at the district level to resolve issues by sending the counselor to District Social Welfare Board Office on every Tuesday. The District Social Welfare Board periodically refers to FCC to find mutual settlement on the issue they bring.



Quantitative Analysis:

1. New Cases registered	:	238
2. Pending cases from previous	:	4
3. Pending cases during this period	:	65
4. Cases closed during this period	:	173 (171+2)

I. Quantitative Analysis:

1. Types of cases received (New)	:	238
i) Dowry demands	:	04
ii) Marital maladjustment with:		
a) Spouse	:	70
b) In-laws and Son	:	10
iii) Maladjustment due to		
a. Interference of parents/in laws	:	05
b. Extramarital Crisis	:	16
c. Alcohol/Drug addiction	:	12
d. Economic crisis	:	09
e. Domestic Violence	:	46
f. Property problem	:	14
g. Senior Citizen	:	06
h. SHG problem	:	08
i. Any other	:	26
iv) Applicant presently in	:	12
a) With parents/ other relatives	:	238
II. Assistance rendered (New cases)		
i. Counseling	:	175
ii. Referred for		
a. Legal Aid	:	01
b. Police station	:	26
c. Vocational Training	:	05
d. Dist Social Welfare Board	:	01
e. Psychiatric Hospital	:	15
De-addiction	:	02

Outcome of closed cases

i. Reconciliation	:	11
iii. Separation	:	0

Skill Training on Terracotta / Clay Toys and Zari Embroidery

Training is a process in order to change a human being's attitude, knowledge, skills and behavior, which refers to the acquisition of Competences as a result of the acquiring of practical skills and knowledge that relate to specific useful competencies in respect of a vocation.

The agreement has been entered between Integrated Women Development Institute (IWDI) and the Tamilnadu Handicrafts Development Corporation Limited and this Skill training has definitely empowered the women in society and it is one of the opportunities for women to equip themselves.

The main reason for both unemployment and underemployment are prevailing in our rural areas and urban slums and to get rid of such barriers, IWDI has associated with Tamilnadu Handicrafts Development Corporation, Chennai to conduct such skill training on Terracotta / Clay Toys at Kosapet and Zari Embroidery at Gummidipoondi.

The main objective of the training is to preserve the ancient crafts of Tamilnadu and uplifting the standard of living of the craftsmen by providing marketing assistance to the craftsmen of the state. IWDI has been conducted one Terracotta / Clay Toys training under Design and Technical Development Scheme for 30 beneficiaries at Kosapet, Chennai.

Skill Training on Zari Embroidery

IWDI has been conducted the skill training on Zari Embroidery under Design and Technical Development Scheme for 30 beneficiaries at Gummidipoondi, Tiruvallur District.

Donors for 2018 – 19

- 1. The Greater Chennai Corporation, Government of Tamilnadu.**
- 2. Central Social Welfare Board, Government of India, New Delhi**
- 3. Tamilnadu Corporation for Development of Women (TNCDW), Govt.of
Tamilnadu.**
- 4. ICDS, Govt. of Tamiulnadu**
- 5. District Dissabled Rehabilitation Office (DDRO), Tiruvallur District.**
- 6. District Social Welfare Office (DSWO), Chennai, Govt. of Tamilnadu**
- 7. NABARD, Financial Services, Bangalore.**
- 8. Caritas India, New Delhi through CBR Forum Bangalore.**
- 9. SMILE Foundation, New Delhi.**
- 10. Tamilnadu Handicrafts Development Corporation, Govt. of Tamilnadu.**

CONCLUSION

It is a great pleasure and privileges to present this Annual Report 2018 - 19. There were special moments and occasions in the life of down trodden community. Let me congratulate and would like to express my profound gratitude to the team of all the partners and philanthropic individuals and our all staff members for quality improvements of all the proposed Projects bringing together such a wide range of learning experiences. Today is one such day when we remember the past and all the good things that came along with it. This encouraged us to undertake deep rather than surface learning and gives an opportunity to provide insightful feedback and confidence to march towards the realization of our Vision & Mission in its fullness.



Mrs.Celinal Paul Daniel
Secretary, IWDI